

Inter Engineering Data Recovery Services

When you need us, we are there

The need for data recovery

Either businesses or organizations of any size or even individuals, we are all heavily dependent on information technology and the availability of data. That availability can be covered to a great extent with proper backup procedures but unfortunately one cannot foresee everything. In case of loss, unavailability or damage of data sometimes the only way to recover is from the problematic media itself. Other times this is the fastest or most reliable way.



IN CASE OF DATA LOSS

Do not attempt to fix it yourself. Any action can make things worse.

Contact Inter Engineering at:

Phone +30.2410.670030

Fax +30.2410.670006

Email datarecovery@inter-datasecurity.com

Inter Engineering is one of the few companies in the world totally dedicated to Data Security and active in Data Recovery for many years. Having solved a vast number of recovery cases with any kind of cause and peculiarities, it is our experience and skills that enable us to offer you services that you can depend upon.

Causes of need for Data Recovery



Some typical examples are:

- Data storage media defect and no backup is available, the available backup is too old or unreliable or the backup itself cannot be restored
 - No equipment available to read the backups
 - Data corruption caused by Malware such as Viruses, software crashes, user mistakes or even corruption caused or believed to be caused on purpose by users
 - Accidental data deletion, formatting or repartitioning of disks by users or IT service personnel
 - Theft of equipment
- Forensics. This is the case where in-depth information needs to be found from a storage device in order to be used for legal purposes

Methodology

Most Data Recovery cases are extremely critical accompanied by time pressure and customer stress. Inter Engineering follows optimized procedures in order to safeguard Qualitative results in the best possible Time, protecting against external factors or third parties diminishing the quality.

Complete and easy to understand instructions and questions in written form are delivered to the customer. This guarantees the best cooperation in order to optimize speed and quality and to avoid omissions and mistakes.

If needed Inter Engineering can organize everything for you including courier pick-up of the storage media.

During the Data Recovery process status information is available to the customer at any time.

And naturally our people work with secrecy and integrity.

Inter Engineering is ISO 9001-2000 quality certified

Skills and equipment

Inter Engineering's Data Recovery engineers are trained and experienced with skills in electronics, programming and data security. Their laboratory contains the latest in specialized Data Recovery hardware and software equipment. Both obtained from specialized manufacturers as well as developed in-house.

Inter Engineering continuously invests both in knowledge as well as equipment striving to optimum results and is certified with ISO 9001.



Inter Engineering accepts Data Recovery jobs from any kind of storage media (**hard disks, floppy disks, CD/DVD, flash disk (digital photos), tapes etc**). In some cases such as legacy tapes we cooperate with partners specialized in such media.



In some cases Data Conversion or processing is needed by the customer in order to turn the data into useful information. Inter Engineering can take care of such processing on a case by case basis.

Pricing

Every Data Recovery job is different. Therefore Inter Engineering works in two phases.

Phase 1 – Diagnosis. This phase has a fixed price. Within 24 Hours the customer receives a report which mentions which data can be recovered, the success rate and the total cost.

Phase 2 – The actual recovery after the customer has decided to continue

This way customers can have the professional diagnose at a known cost and decide whether or not to continue with the second phase.

Some companies offer diagnosis or recovery attempt for free. Inter Engineering offers its expertise and effort which naturally needs to have a price.

Availability

Inter Engineering has a network of reselling partners covering Greece, Cyprus and the Balkan. Our Data Recovery services are available through these partners. In case you are located outside these regions please contact Inter Engineering directly.

Further information

For further information please contact Inter Engineering or one of our reselling partners which can be found on our website

www.inter-datasecurity.com

Inter Engineering Data Recovery Services *Saving your Data, Saving your Business*

Inter Engineering
World of Data Security!

Data Recovery Diagnose Report

Date: _____
Customer: _____
Technician: _____

Media

Type: _____
Brand: _____
Model: _____
Size: _____
Operating System: _____

Customer's comments

How and how long for recovery (hardware failure)

Particularity (for hard disk)

File system: NTFS, FAT, other

(Specify data to be recovered)

Diagnose

Confirmation of problem received by customer:

Detailed diagnosis disclosed:

Recovery:

Recovery possible at Inter Engineering:

Time needed for recovery of recovery: _____

Media to which recovered data will be written: _____

Comments / Further Procedure

Additional: _____
List of files which can be recovered

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